Professional Services.

Expert guidance to maximize efficiency and unlock the full potential of your data.

Diskover

ONGOING SEAMLESS SUCCESS
Expert support every step of the way.

Services overview.

1 Integration and deployment.

Get up and running fast with expert-guided implementation, seamless integration, and optimized deployment tailored to your use cases.

2 Training.

Empower your team with hands-on training, best practices, and in-depth guidance so you can efficiently manage, maintain, and master the daily operation of Diskover's rich features.

3 Ongoing support.

Stay ahead with comprehensive support, proactive troubleshooting, and continuous enhancements to keep Diskover working at peak performance.

Support to structure the unstructured.

- Diskover empowers organizations with global visibility and control over their unstructured data, simplifying even the most complex data environments. Our expert engineers ensure a smooth, seamless journey to manage your data sustainably, providing hands-on support, training, and guidance—so you can maximize the full potential of Diskover and your digital assets!

From sizing to orchestration.

- Diskover supports the entire process, from properly sizing your environment for maximum performance to workflow orchestration—and everything in between. Our experts ensure seamless integration, performance optimization, and automation so you get a scalable, efficient, and fully operational data management solution tailored to your needs and budget.

Multiple online resources.

- Diskover offers a wealth of online resources to support your success, including comprehensive documentation, video tutorials, case studies, use case profiles, and more. Whether you're looking for technical insights or best practices, our self-service tools are designed to help you navigate ways to maximize your investment.

- Our community forums and support portal provide direct access to expert advice and peer discussions, ensuring you have the right support and information at your fingertips whenever needed.

Typical solution deployment timeline.

COMPREHENSIVE SUPPORT
From hello to wow.

Diskover gives you a single pane of glass into all your scattered data, scanning any POSIX-compliant filesystem, cloud storage, and SaaS platforms.

With powerful searches, reporting, and metadata extraction, Diskover provides deep insights for analysis, organization, data tiering, and lifecycle automation. Optional plugins enrich your data catalog with hundreds of business-context attributes, user-triggered file actions, data curation tools, and many more.

From day one, we start assessing your environment, size your project, and plan the right level of support for seamless deployment and ongoing success.

PROOF OF CONCEPT
Quickly start with an OVA and explore Diskover while we size your environment and resources for a smooth transition.

INSTALL & CONFIG
Our experts ensure a smooth, optimized setup tailored to your infrastructure and use cases.

FIND YOUR DATA
Gain instant visibility across your entire storage ecosystem, no matter how complex or distributed.

ANALYZE & UNDERSTAND
Drive smart decisions using valuable insights from powerful metrics to plan and organize your digital assets.

ENRICH & EMPOWER
Extend functionality with powerful plugins harvesting business-context metadata and user-triggered file actions.

ORCHESTRATE
Take full control with workflow automation, ensuring efficient data movement, tiering, and complete lifecycle management.

Services offerings.

DISK-PRO-SERV-HR	Diskover Professional Services (hourly rate)
DISK-PRO-SERV-DAY	Diskover Professional Services (daily rate)
DISK-DEV-SERV	Diskover Development Services (hourly rate)
DISK-TRAINING	Diskover Remote End-User Training Session via Zoom

Support ticketing platform:
https://support.diskoverdata.com/

Online documentation:
https://docs.diskoverdata.com/

About Diskover.

Diskover Data is a leading provider of advanced data management solutions, empowering organizations to gain actionable insights from their vast and complex datasets. The powerful platform leverages cutting-edge indexing, search, and analytics capabilities to help businesses streamline data workflows, automate critical processes, and improve data governance. Diskover Data is designed to handle diverse data environments, offering seamless integration across various storage types, from traditional file systems to modern cloud infrastructures.

A robust ecosystem of plugins enables extensive customization and workflow automation, allowing organizations to tailor their data management processes to their unique needs. Diskover Data helps unlock the full potential of their digital assets, driving informed decision-making and operational excellence. Trusted by enterprises globally, Diskover Data is committed to delivering innovative solutions that meet the evolving needs of today's data-driven world.

Diskover

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